

TACLB 106184E



Requirements of 10-year Parts & Labor Warranty

1. Client must have a Spring & Fall Preventative Maintenance done each year *
At an additional cost twice a year (currently \$79 for 1 system and \$69 ea. Additional system per visit) the cost of this service may change to reflect the current market price. Or if client chooses the service may be purchased on a Monthly, Bi Annual or Annual automatically renewing & automatically debited subscription. Subscriptions can be cancelled at any time by the client or IDEAL IN AIR (provided services and account are current)
2. All warranty calls after the first year will have a trip charge assessed to them equal to IDEAL IN AIR'S current diagnostic fee. (Currently \$79)

*Manufacturers require maintenance to be performed on equipment in order not to void factory parts & labor warranty.



"YORK Care" Comfort Plan

Although routine maintenance is not covered by this service agreement, it is required every 6 months for a small fee or risk voiding the warranty. Performing routine maintenance insures that the equipment will operate more efficiently. Contact IDEAL IN AIR concerning routine maintenance programs.

The following procedures are things you can do to increase the longevity of your unit:

1. Change air filters once a month.
2. Keep the outdoor coil free of foreign debris such as grass clippings or leaves.
3. Clean the condensate drain to prevent overflow.

Before you call for service, be sure to check the following:

1. The main switch should be in the "ON" position.
2. Replace burned-out fuses and reset circuit breakers.
3. For gas-fired furnaces, make sure the gas is turned "ON" at all manual valves.
4. Check the thermostat to be sure the setting is correct for the mode of operation.
5. Be sure supply register and return air grilles are not blocked.
6. Turn the thermostat to the "OFF" position for a period of five minutes and then reset to heating or cooling mode of operation thus allowing electronic components to reset.

We hope you are satisfied with the "YORK" system installed in your home and that it will provide you with many years of trouble-free operation.



Johnson Controls, Inc
COMFORT PLAN CONTRACT
TERMS AND CONDITIONS

CONDITIONS AND LIMITATIONS:

1. This agreement sets forth the entire agreement between "JCI" and the Owner. Representations and promises made by the Service Dealer or any other person and not contained in this document are not part of this agreement.
2. Only the "JCI" approved equipment listed on the front page is covered.
3. This agreement is automatically cancelled if equipment is moved from the address shown on the front page without the prior written consent of "JCI".
4. Any material or labor beyond that covered by this agreement will be furnished at the Owner's expense. Owner agrees to pay any such expense.
5. "JCI" and/or Service Dealer will not be responsible for any loss, damages or injury resulting from delay in rendering repairs under this agreement, and in no event will they be liable for incidental or consequential damage of any nature.
- 6.

* Some states do not allow the exclusion or limitations of liability or consequential or incidental damages or for strict liability in Tort, so that the above exclusions and limitations may not apply to you.

LIABILITY

1. "JCI's" maximum liability for any one claim shall in no case exceed "JCI's" costs associated with the replacement of the equipment under contract with a comparable "JCI" unit and any reasonable labor cost incurred to replace the defective system.
2. Should this agreement be terminated by "JCI" for failure of the Owner to meet the terms of this agreement or, at "JCI's" sole discretion, the request of owner to terminate, then the return of contract price shall be Owner's sole and exclusive remedy.



WHAT IS NOT COVERED:

1. Repairs required to correct failures or malfunctions that are not caused by manufacturing defects, such as damage or malfunction resulting from fire, water, storm, earthquake, theft, riot, misuse, or the improper selections, installation, or application of the equipment, including but not limited to the exclusions contained in the standard equipment warranty.
2. Routine maintenance or any repair which are made necessary because routine maintenance is not performed.
3. Repairs to alter the listed equipment to meet changes in Federal, State or Local codes or regulations.
4. Premium labor fees charged by the Service Dealer for repairs which are required during other than normal working hours.
5. Any expenses, including labor charges, incurred in gaining access to the equipment or its controls and the Service Dealer's minimum charge for any scheduled service call that cannot be completed because the Service Dealer could not gain access to the equipment or its controls.
6. Work not performed by a registered Comfort Plan dealer.
7. Any equipment to the extent still covered by manufacturer's warranty.
8. Diagnostic time to assess a problem.

OWNERS RESPONSIBILITY

The following are entirely the responsibly of the Owner:

1. All service and repairs not covered by this agreement.
2. To check and replace fuses or reset circuit breakers.
3. To operate the equipment in accordance with the manufacturer's instructions.
4. To perform all Routine Maintenance and Special Maintenance as listed in the Owner's Manual. Routine Maintenance includes cleaning of the condensate drain, the condenser, the evaporator coil, the cleaning and replacement of air filters. See Special Maintenance listed in the Owner's manual.
5. Provide Service Dealer free access to the equipment and its controls.
6. To move any stock, fixtures, or partitions needed to facilitate the Service Dealer's work.

Should owner fail to meet any of the above responsibilities, then "JCI" shall have the right to void the agreement.



OWNER'S OPTIONS:

1. This contract may be assigned to the successor of Owner by written request to "JCI" along with a \$79 assignment fee payable to "Johnson Controls, Inc."
2. The written request for assignment to the new owner must include the contract number and new owner's name and address (if different than the equipment location address). Request to transfer must be received by JCI within 90 days of closing. Additional documentation may be required upon request for completion request for completion of transfer.

Written request and assignment fee should be directed to the following address:

Johnson Controls, Inc.
Comfort Plan Transfer
3110 N. Mead
Wichita, KS 67219

HOW TO OBTAIN SERVICE:

When repairs are requested, call IDEAL IN AIR, give them your "JCI" Contract Number, and show him your agreement. In the event service is not available from the Service Dealer listed, contact "JCI" Customer Service at 1-877-874- 7378. JCI will follow up with the local distributor for an alternate servicing dealer.

HOW TO SUBMIT A CLAIM:

The Service Dealer must complete and mail a claim form to "JCI" for payment. Claims must be received by "JCI" within 30 days of repair. Owner should sign the claim form, if possible, or the Dealers Service Order to verify that work was completed.